

Harel Mallac Technologies is recruiting System Engineers (Managed Services)

About Harel Mallac Technologies

Harel Mallac Technologies (HMT), a subsidiary of Harel Mallac Group, is a leading ICT company in the Indian Ocean & African continent since 34 years. It provides Technology Solutions & Services to clients across industries locally & regionally. In line with its expansion strategy, HMT is looking out for key talents and professionals to leverage on emerging technologies for its business development.

Job responsibilities:

- Develop customer deliverable documentation such as Configurations, Network Diagram, or other supporting documentation as required.
- Interacting with teams, suppliers, and customers ensuring 24x7 support
- Linux/Windows systems administration (Server provisioning, network configuration, backups, replications for disaster recover, configuring and maintaining backup, configure monitoring alerts)
- Administration of User Endpoints securely: updates, patching, provisioning and deprovisioning
- User Access Management, Active Directory/Azure Active Directory and permissions on File Servers, Office 365 Groups, SharePoint Sites
- Support: on Modern Desktop, Microsoft 365 Applications, Microsoft Teams, SharePoint Online, OneDrive
- Troubleshoot and resolve on-premises server issues, Active Directory, Azure Active Directory synchronization issues, Microsoft Office 365 Services, Azure and Azure Directory. Troubleshoot mail flow and mail delivery issues.
- Working with customer and internal teams, on Azure, Microsoft 365 implementations (migration,) & Support
- Directly interface with the client on a regular basis and provide support status updates

Skill & Competencies required:

- Experience in administration of SharePoint or SharePoint Online with databases (MSSQL, ...)
- Experience in delivering support on Office 365, SharePoint Online, including in large complex (above 500 users) environments.
- Active Directory (AD) and Azure Active Directory (AAD): Must have real-world experience in managing and maintaining Active Directory Domain Services, AD Group Policies.
- Email hygiene solutions - Exchange Online Protection, ATP, sandboxing.
- Experience managing common Azure services (Virtual Machine, Database, Storage, Virtual Network, etc.)
- Experience in analysing and reviewing Vulnerability scanning reports, CVE descriptions, and implement remediation steps at regular intervals
- Knowledgeable of configuration management frameworks such as PowerShell
- Bachelor's degree
- Minimum 5 years at systems engineer level
- Certified in Microsoft 365 - Enterprise Administrator Expert Certification (MS-100, MS101) and AZURE Administrator (AZ104).
- Certified in Microsoft Windows Server (MCSA Windows Server 2016 or equivalent)

Employment Type: Full-time

Contact: hmt.talents@harelmallac.com

Only successful candidates will be called upon for interview.

Harel Mallac Technologies is an Equal Opportunity Employer.

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